

Jude Honne
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Aug 28th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I chose a competitive provider because my choices were limited to Comcast or AT&T at extremely high prices which I could not afford and terrible customer service. i felt trapped until I found Sonic which allowed me to have access to internet and phone service which is critical to my work and was critical during the Tubbs Fire in Sonoma County in October 2017.

I want to share my experience the morning after the devastating fires raced through Santa Rosa and beyond. My town of Guerneville, CA was a chaotic from people fleeing the fires from Santa Rosa. There was no cell service through Verizon - the only cell service that has coverage in my area, Comcast Internet (the most widely used internet provider in my area) was also down. But my competitive provider was still up and running; a virtual David in the land of Goliaths. And I had internet. And I was able to use my phone connecting to my wifi. I was able to reach loved ones, get notices about my child's school, find out how close the fire was by live streaming the local radio news through my computer.

Broadband is critical to my home and my ability to work from home. Because I live in a rural community, my choices are limited. Please don't allow my choices to be limited even more.

Sincerely,

Jude Honne

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